



unite™

Tips & Tricks

1) You can try cleaning the charging pin (Figure 1) with rubbing alcohol and letting it dry before trying to charge again.

2) Because your device is new we would also like to confirm that when you insert the charger that you twist slightly back and forth so that it is fully inserted (Figure 2). As the silicone surrounds the opening tightly, sometimes it makes it difficult to tell if it's all the way in. Make sure you are inserting the pin very straight and level, as it is possible to miss the charging port and this can damage the internal components.

3) If the unit is plugged into a computer, make sure the computer has not gone to sleep. The unit cannot charge on a TV, or on a computer that is off or asleep.

4) Please charge the Unite overnight.

Unite remote pairing instructions.

1) Hold down the control button on your Unite for 5 seconds. Unite will pulse twice. Press and release the button on the remote. Unite will pulse when it is paired with the remote. The remote operates within 3 meters (10 feet) of Unite.

2) If this does not resolve the issues you are experiencing, the replaceable battery in the remote is a button cell CR2032. It is widely available at various drug and electronic stores. To replace the battery, simply take the back of the remote off using the small latch and switch out the batteries. The battery is available at S.D. Variations un the code #SD CR2032.

